

CLOUD SERVICES PRICE LIST

SERVICE NAME AND DESCRIPTION	Service Price
<p>IntactMail Managed email service with a strong security focus, designed for clients who want to delegate configuration, monitoring, and support.</p>	
<p>IntactMail 20 GB Mailbox (per mailbox; IntactMail Spam Filter service included in the price)</p>	<p>€ 10,90/month</p>
<p>Cloud Mail Server Cloud-based spam & antivirus platform (IntactMail Spam Filter service included in the price) Advanced DNS protection (SPF, DKIM, DMARC) Email, Calendar, and Contacts synchronized across all devices via ActiveSync Compatible with any email client, including Outlook connector Mailbox space pooled at domain level Offsite data backup DNSSEC security on the webmail Advanced system-level security configurations Delivery of updated security alerts to your personal mailboxes regarding possible fraudulent campaigns currently circulating and not detectable by automated systems. Personalized analysis of phishing emails not detectable by automated systems, including anonymization and distribution of updated security alerts, to warn the IntactMail community about ongoing fraudulent campaigns. Additional storage available in 10GB increments at € 2,75/month + VAT</p>	<p>One-time setup fee per project</p>
<p>IntactMail Archiving 20 GB (per domain mailbox)</p>	<p>€ 10,90/month</p>
<p>Cloud Mail Archiving Shared total storage across mailboxes GDPR compliant Additional storage available in 10GB increments at € 2,75/month + VAT</p>	<p>One-time setup fee per project</p>

IntactBackup

Managed backup and disaster recovery service to protect data, servers, and workstations.

IntactBackup Workstation (per computer)

€ 27,00/month

IntactBackup Server (per server)

€ 109,00/month

Linux operating systems are always considered as servers

Cloud and On-Premise Backup Service

Encrypted Backups

Encrypted connection and DNSSEC security

Retention from 30 to 120 days

Hot Database Backup

Virtual Machine Backup

Bare Metal Restore

Daily backup status checks and reports

Average usage: 300 GB per Workstation and 2000 GB per Server*

Storage space allocated per client

*Additional storage for IntactBackup Workstation available in 150GB increments at € 6,50/month + VAT

*Additional storage for IntactBackup Server available in 1000GB increments at € 39,00/month + VAT

**One-time setup
fee per project**

System Support for
Post-Incident
Recovery
€70,00/hour + VAT

IntactCloud

Secure cloud file server for sharing, synchronizing, and protecting company documents.

IntactCloud 50 GB (per user)

€ 12,50/month

Cloud File Server

File versioning

File deletion protection

File activity auditing

Compatible with any client

Offsite data backup

Encrypted connection and DNSSEC security

Additional storage available in 10GB increments at € 2,75/month + VAT

IntactVoice

Secure and managed cloud VoIP PBX with communication monitoring and protection.

IntactVoice (per user, minimum purchase of 3 users)

€ 13,50/month

Cloud VoIP PBX

Up to 3 devices (Smartphone, PC, Desk Phone) per user

Landline number portability worldwide

Advanced PBX features

Telephone system protection

Encrypted connection and DNSSEC security

VoIP phone management and monitoring

**One-time setup
fee per project**

IntactWeb

IntactWeb Domain (per domain) - Secure internet domain management with unauthorized transfer protection and Whois privacy.

€ 65,00/year

Domain transfer lock

Whois anonymization

DNS management (IntactWeb DNS)

**One-time setup
fee per project**

IntactWeb DNS (per domain) - Protected DNS service with high availability, advanced security, and geographic redundancy.

€ 30,00/year

Geographic redundancy

High availability and fast propagation

DNSSEC

IP obfuscation

Mail bot obfuscation

Hotlink protection

Caching

**One-time setup
fee per project**

IntactWeb Script Monitoring (per script) - Automated script monitoring with real-time alerts and continuous supervision.

€ 1,75/month

IntactWeb Uptime Monitoring (per application) - Application and service availability monitoring with immediate issue notifications.

€ 1,75/month

Health Check

Real Time Email Alert

Public Status Page

**One-time setup
fee per project**

IntactWeb

IntactWeb Secure Hosting - High-security managed hosting with backup, continuous monitoring, and infrastructure protection | Plans starting from: € 40,00/month

Plans starting from €40,00/month, defined according to operational requirements, the required security level, and the complexity of the application. One-time setup fee per project

Scalable resources
Hosting on NVMe SSDs
Guaranteed infrastructure maintenance, monitoring, and updates
SSL certificate
Backup plan with one-year retention
Infrastructure built to Tier III+ standards
Encrypted connection and DNSSEC security
Firewall

IntactSecurity

IntactSecurity Antivirus (per device) - Managed antivirus protection for endpoints and servers against known and unknown malware. € 35,00/year

Managed Antivirus Protection for Desktop/Server
Protection against unknown malware (behavioral scanning)
Always up-to-date with the latest version and definitions
Powered by BitDefender engine

One-time setup fee per project

IntactSecurity Patch Management (per device) - Centralized management of updates and vulnerabilities for business systems. € 35,00/year

Patch Management Server *Server activation: € 20,00 one-time fee € 99,00/year

Patch Management
Automated updates
Operating system and third-party software updates
Vulnerability Scan (system vulnerability scanning)

One-time setup fee per project

IntactSecurity Web Filter (per device) - Managed web protection against malicious websites, phishing, and internet-borne threats.	€ 35,00/year
Managed Internet Protection for Desktop/Server Blocking of websites containing malware No need for dedicated hardware	One-time setup fee per project
IntactSecurity VPN (per user) - Secure cloud VPN for accessing company services through protected connections.	€ 5,00/month
Cloud VPN Securely access all your services from a single authorized IP No need for dedicated hardware	One-time setup fee per project
IntactSecurity Remote Assistance (per device) - Managed remote support service for fast and secure technical assistance.	€ 2,50/month
Managed Remote Support Service Remote device reboot without user intervention Option to record sessions	One-time setup fee per project
IntactSecurity Password e Credit Card Manager (per user) - Encrypted password and payment card management accessible from any device.	€ 2,00/month
Encrypted management service for passwords and payment cards End-to-end encryption Multi-platform application: browser, mobile, and desktop app	One-time setup fee per project

"device" refers to PC – Workstation – Server | "user" refers to usage across any device

Consulting, interventions, one-time setups: €70/hour + VAT (Mon–Fri 9:00–13:00 / 14:00–18:00)

After-hours and/or holiday consulting and interventions: €140/hour + VAT (by appointment only)

Travel expenses billed separately based on actual costs

All prices exclude VAT.

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